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Learnings from the Oncology Care Model: An Interactive Session on The Care Transformation Journey – Challenges, Victories, and Opportunities for Participants in CMS’ Oncology Care Model

Erkan Ceyhan, PhD, Stephanie Clayton, & Linda Weller-Newcomb, PhD

Linda Weller-Newcomb, PhD, VP, Lahey Health Cancer Institute

Mehmet Ceyhan, PhD, Manager, OCM for Lahey Health Cancer Institute

Stephanie Clayton Hobbs, MHSM, CMPE, Associate VP, Cancer Programs, UT

Southwestern Medical Center, Harold C. Simmons Comprehensive Cancer Center



Parkland

Dallas–Fort Worth TX Metropolitan Statistical Area¹

7.1 million people

- Urban core surrounded by large rural population
 - 47% Non-Hispanic White
 - 29% Hispanic
 - 15% Non-Hispanic Black
 - 25-33% uninsured

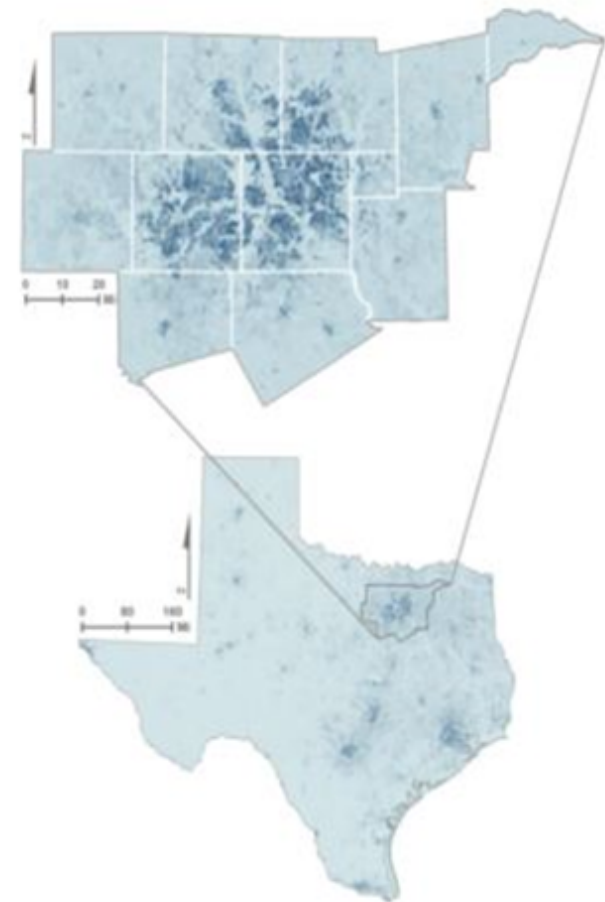
Late stage diagnoses exceed national rates

- Breast
- Colon
- Lung

Cancer mortality exceeds national rates

- Cervical
- Hepatocellular
- Kidney

¹12 counties including Dallas and Tarrant, as designated by the US Office of Management and Budget



Log-Normalized Census Block-Level Population Density
0 15.5

Parkland & UTSW

Parkland

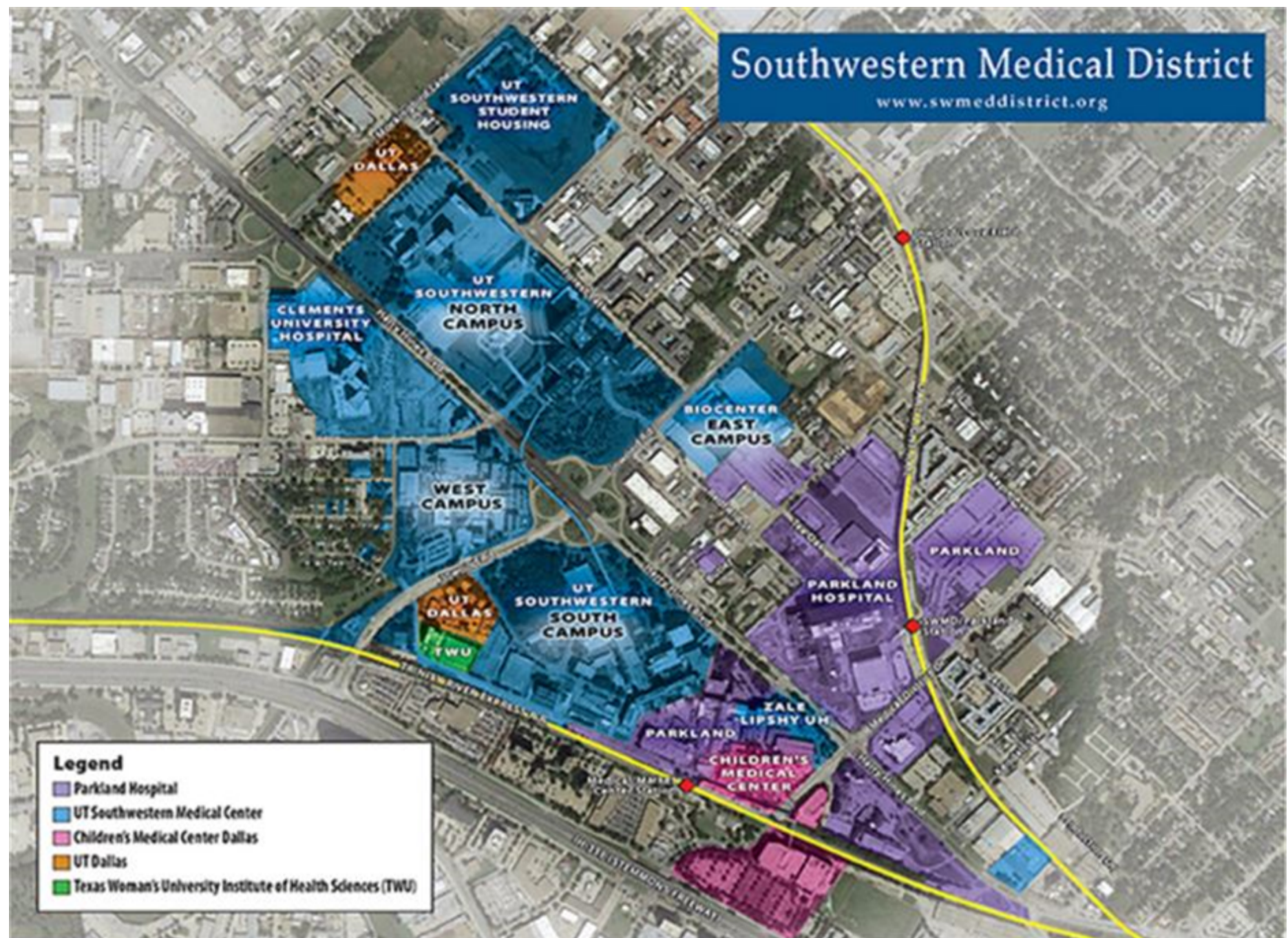
- Dallas County Public Hospital
- Serves primarily low-income and indigent patients
- 20 Community-Based Clinics
- Numerous Outreach and Education Programs
- Access to UTSW Clinical Trials Program
- 100% of Cancer Physicians are UTSW Faculty

UTSW

- NCI Designated Comprehensive Cancer Center (2015)
- Serves primarily private-pay and Medicare patients
- 3 Outpatient Cancer Clinics
- Embedded Supportive Care Programs, Palliative Care, Pain Management, Rehabilitation
- Integrated Clinical Trials Program
- Robust Pharmacy Services (Retail and Specialty)

Southwestern Medical District

www.swmeddistrict.org



Legend

- Parkland Hospital
- UT Southwestern Medical Center
- Children's Medical Center Dallas
- UT Dallas
- Texas Woman's University Institute of Health Sciences (TWU)

Cancer Care at Parkland & UTSW

Parkland

- ~ 2,355 new cancer cases/year
- Cancer Care is organized in multi-disciplinary clinics, focused on type of cancer
- 28 bed inpatient unit
- 48 Infusion Chairs
- Outpatient services provided at 1 location
- Patients have higher acuity (delayed care, with more advanced cancers)

UTSW

- ~ 7,000 new cancer cases/year
- Cancer Care is organized in multi-disciplinary clinics, focused on type of cancer
- 64 bed inpatient unit in Clements University Hospital
- 90 Infusion Chairs
- Outpatient services provided at 3 locations
- Patients with late-stage disease often exceed the national average

Lahey Hospital & Medical Center



Beds:
345

Patient admissions and observations:
30,288; Occupancy averages 98%

Awards

Health Grades Distinguished Hospital for Clinical Excellence

Lowest cost academic teaching hospital in the United States

100 Hospitals and Health Systems with Great Neurosurgery and Spine Programs by Becker's Hospital Review

Department of Transplantation was again named an Institute of Excellence for adult liver transplants by Aetna

Program Highlights

Level II Trauma Center

An academic teaching hospital for Tufts University School of Medicine

Pioneered a model for low-dose CT lung cancer screening

Keeping Care Local



Lahey Health System

Hospitals (6 Campuses; Outpatient Centers)

Affiliates: Three affiliated hospital members in Derry, Nashua and Portsmouth NH

Primary Care/Specialist Physicians (~1,400 employed and affiliated physicians)

Behavioral Health Services (outpatient, inpatient, addiction, children/youth, emergency services)

Senior/Continuing Care Facilities (skilled nursing, assisted living, hospice)

Home Health & Hospice

Accountable Care Organization (60% of patients are treated by Lahey Health through risk arrangements with their payers)

Cancer Services: Seven cancer centers in Massachusetts and New Hampshire

About Lahey Health Cancer Institute

Key Statistics

Cancer Cases: 5,400 total cases and 4,900 analytic cases

Affiliates: Three affiliated hospital members in Derry, Nashua and Portsmouth NH

Number of Medical Oncologists/Hematologists: 31

Number of AP's: 15

Number of Radiation Oncologists: 10

GYN Oncologists: 3

Breast Surgeons: 11

Thoracic Surgeons: 12

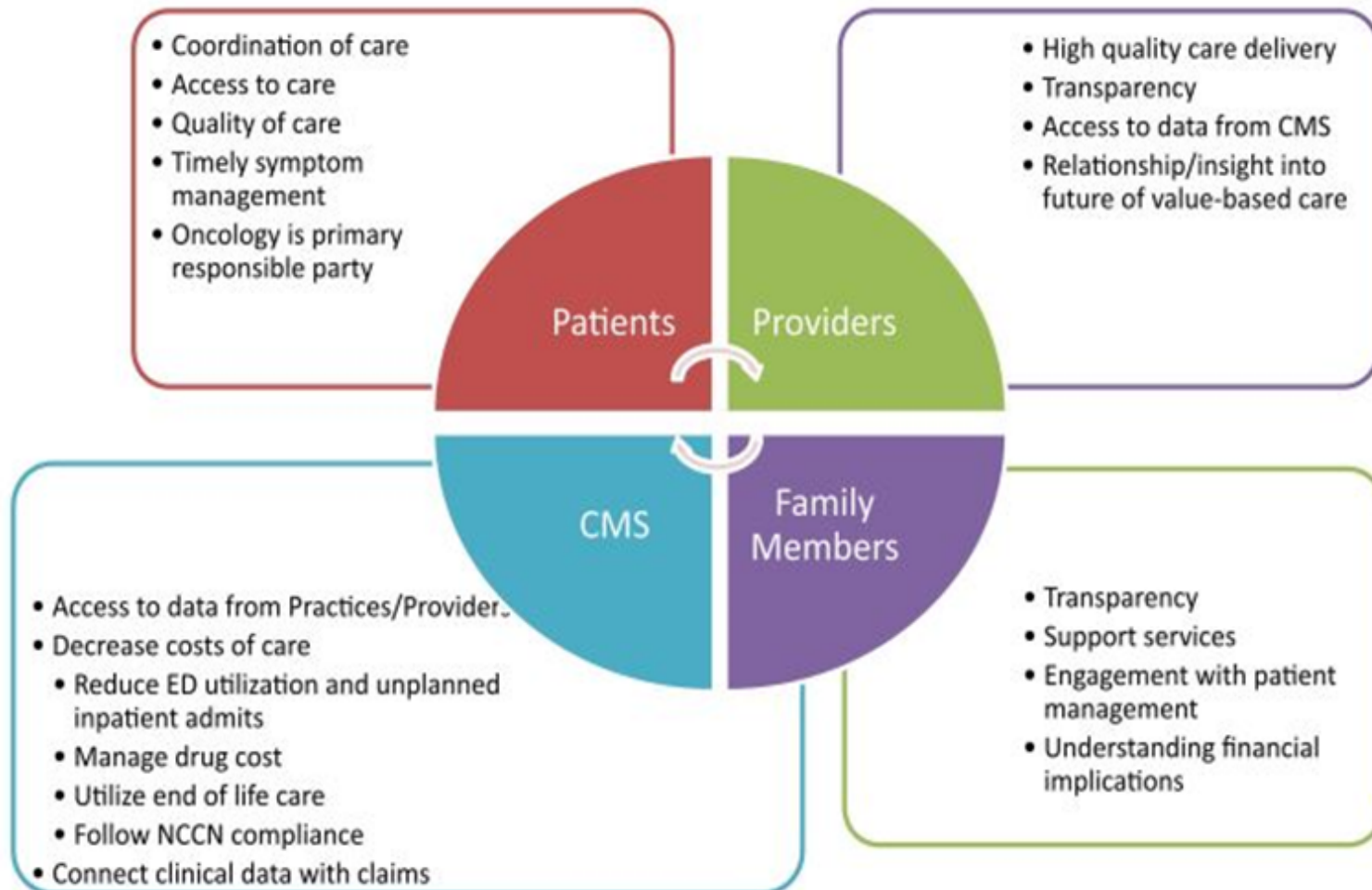
Number of Ambulatory Infusion Chairs/Beds: 139

Comprehensive Research Program: Main Members of NRG and SWOG; Members of ECOG,/ACRIN, Alliance; Clinical Trials, Translational Basic Science Research and Animal Laboratory, and Comparative Effectiveness Research Institute



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1. What does OCM mean for our stakeholders?





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Challenges and Core Requirements: What It Meant for Us?



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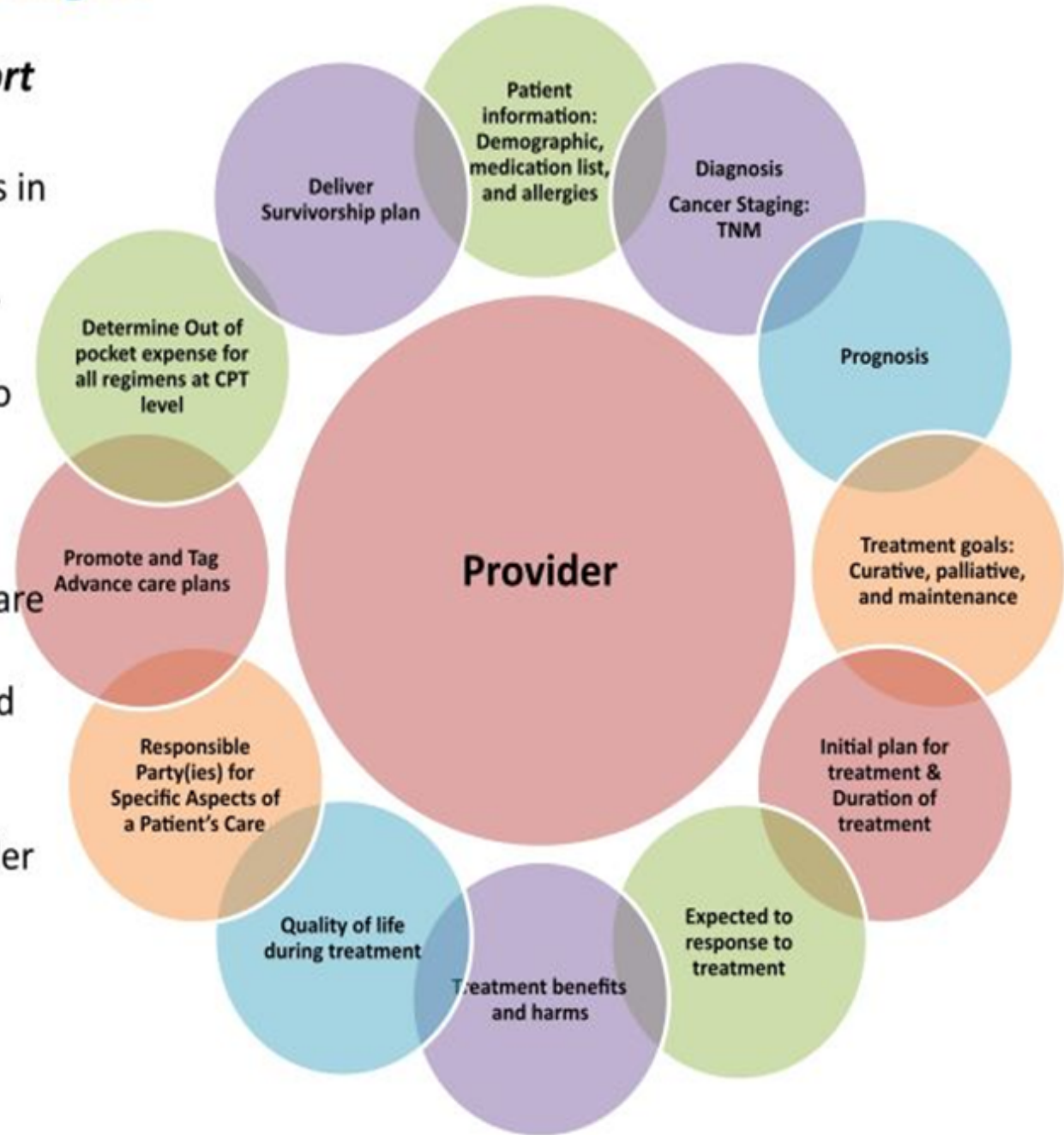
OCM Enhanced Services

- Provide OCM Beneficiaries with 24/7 access to an appropriate clinician who has real-time access to the Practice's medical records
- Provide core functions of patient navigation to OCM Beneficiaries
- Document the 13 components of the Institute of Medicine Care Management Plan within the OCM Beneficiary's' chart
- Attest that OCM Beneficiaries are treated with therapies that are consistent with nationally recognized clinical guidelines and be able to report

Infrastructure Changes

EPIC Fields Built to Report On:

- 1) MD to Stage all patients in EPIC
- 2) Fields define prognosis, treatment goals, and expected to response to treatments.
- 3) Treatment benefits & harm
- 4) Train staff to become Care Team Members
- 5) Report out on Advanced Care Plan, if on file
- 6) Report on medication reconciliation by provider at each visit





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CMMI Data Registry for OCM Patients

Clinical Data: All Cancer Types

- Initial diagnosis date
- Current clinical status
- Cancer Stage: TNM
- Disease-specific data
 - Breast – histology; estrogen and progesterone receptor status, HER2 amplification status; prognostic multi-gene assay performed/results
 - CNS (Central Nervous System) - tumor grade, tumor type, resection
 - C/R – KRAS, NRAS, BRAF mutations
 - Malignant Melanoma – BRAF mutation
 - Multiple Myeloma – disease status, revised ISS, remission/relapse
 - Leukemia – remission/relapse
 - Lung – histology; EGFR, ALK, ROS1 mutations
 - Lymphoma – disease status, tumor type, clinical stage



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2. Challenges and Core Requirements





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3. Challenges in Population Management

- Do you utilize nurse navigators for population management?
- Do you use risk stratification approach to prioritize workload and manage patients differently?
- If yes, what risk stratification methodology do you use?
- What strategies do you employ to prevent ED visits and unplanned admissions?
- Based on these Interventions, what lessons have been learned?

Risk Stratification – UT Southwestern & Parkland

- Risk stratification methodology specific to oncology patients undergoing chemotherapy is not readily available; SCCC initiated project to apply to an acuity formula
 - Initiation Phase
 - Immediate Physician leader involvement at SCCC and PHHS
 - Analysis of current ER/Urgent Care Visits
 - Transdisciplinary Team engagement
 - Development Phase
 - Areas of high acuity identified using current oncology publications (Donze' (2016, 2017), Bell(2017)) to apply to the OCM beneficiary population
 - » Hemoglobin <12, Sodium <135mmol/L, Urgent Care or Emergency visit (within 12 months), Total Medications >10 (proxy for co-morbidities), Liver Disease present, High Co-morbidities, Multi-agent Chemotherapy
 - Testing/Validation Phase
 - Risk Stratification algorithm applied to beneficiary recipients and compared to AAMC DataGen data analysis for ED/Urgent Care visits
 - Validation workflow in place and process to be initiated to confirm patients contain known risk factors for increased risk
 - Implementation Phase
 - Anticipated to “go live” with new process Spring 2019

Patient Risk Stratification - Lahey

- Identify those patients most at risk for hospitalization hence most likely to benefit from early intervention via Elderly Risk Assessment (ERA) tool validated by Mayo Clinic.
- Risk factors were screened to determine their statistical significance in the model and programmed to calculate from the Problem List in EPIC.
- Aim is to daily management of high risk patients via Nurse Navigation.
- The scores based on the instrument ranged from -7 to 32.

Oral Chemo Starts Clarity

Navigator - Oral Treatment



Date Range: 10/31/2017 to 11/01/2017

Facilities: BUR/PEA

Patient Name	Risk Score	MRN	Ordering Provider	Date Generated	Medication	Prescription Name	Prescript Date	Next Visit / Disease Site
[Patient Name]	-0.2	[MRN]	MCKENZIE, JAMIE E	11/01/2017	ANASTROZOLE 1 MG TABLET			05/02/18 15:40 Breast/GYN
[Patient Name]	1.0	[MRN]	MCKENZIE, JAMIE E	11/01/2017	TAMOXIFEN 20 MG TABLET			01/22/18 15:00 Breast/GYN
[Patient Name]	2.7	[MRN]	GUNTURU, KRISHNA S	11/01/2017	SORAFENIB 200 MG TABLET			11/10/17 07:30 GI/GU



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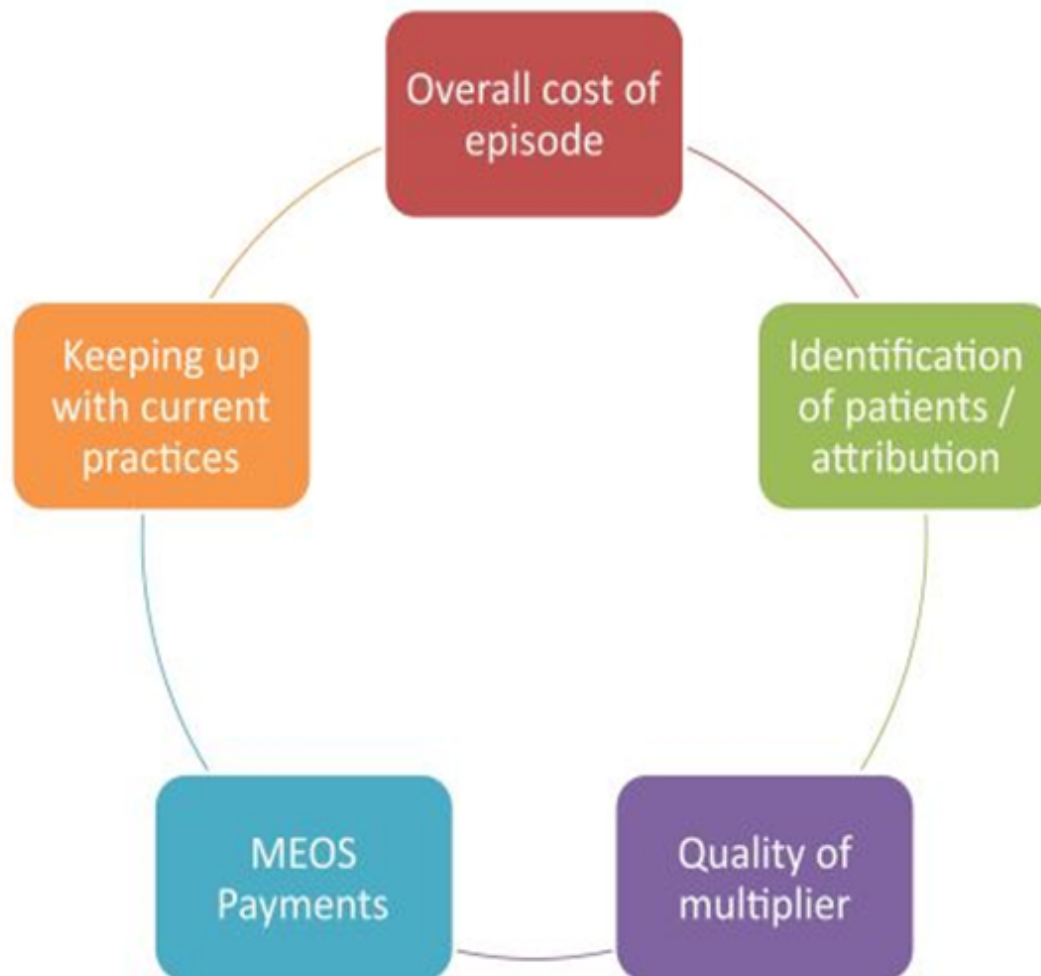
4. Survivorship Strategy

- Are you compliant with COC / NAPBC Survivorship Care Plan requirements?
- Are you utilizing APs?
- How do you address surgery only patients that are associated with your tax ID that never have medical or radiation oncology services?
- What processes and reporting do you use to increase completion rates of the ?
- What interventions have been employed & lessons learned?



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5. Challenges in Achieving PBPs





QUESTIONS

CONTACTS:

Erkan Ceyhan, PhD: erkan.ceyhan@lahey.org

Phone: 781-552-0078

Stephanie Clayton: stephanie.Clayton@utsouthwestern.edu

Linda Weller-Newcomb, PhD: linda.l.weller-newcomb@lahey.org

Phone: 775-813-7991